



BOB COZZIE
DIRECTOR

DEPARTMENT OF COMMUNICATIONS

COMMUNICATIONS AND EMERGENCY OPERATIONS CENTER
2200 KAEN ROAD | OREGON CITY, OR 97045

October 28, 2014

Keith Travis
Chaplaincy Director
North American Mission Board, SBC
4200 North Point Parkway
Alpharetta, Georgia 30022-4176

Dear Mr. Travis:

I have had the privilege of knowing Chaplain Kenton Johnson for over two years, and have developed great respect for this man. Kenton is a chaplain with one of our Member Agencies, and through that entry, has become an instrumental resource for my employees at Clackamas County 9-1-1 (CCOM).

The 9-1-1 Dispatch environment can be challenging in which to develop camaraderie with its members. Like many public safety cultures, 9-1-1 dispatchers tend to be hesitant to accept outsiders, particularly those lacking specific public safety experience. Kenton has made it his aim to get to know employees, truly care about their welfare, maintain confidentiality, and develop an understanding of the environment in which they work. As a result, he has built a foundation of trust, and has developed solid relationships with many on my staff. Kenton has taken seriously the concept of "relationship building" and is a welcome addition on our Operations Floor.

On a more personal note, I am proud to say that I consider Kenton a close friend. He not only is a resource for my team, but is also a sounding board and counselor for me. I trust him, admire him, and highly recommend his endorsement from the North American Mission Board.

Sincerely,

Bob Cozzie, Director